



## **IAG Statement of Service**

ACE Training's Vision of "enabling all our learners to reach their full potential and the communities that we serve to develop world class skills to ensure social economic inclusion and long-term prosperity"

Will result in ACE being recognised regionally and nationally as an outstanding provider of vocational skills, education and training by:

- Putting our learners at the heart of all that we do
- Unlocking talent in each individual, through guidance and support- to raise aspiration and realise their dreams
- Creating responsive programmes that lead to progression to higher level skills and increased employability
- Actively promoting equality and diversity thus ensuring there are opportunities to embed these behaviours and values in all work within the centres and so closing the achievement gaps
- Ensuring a personalised approach to teaching and learning, with an active use of information learning technology (ILT) which is practical and work ready.
- Creating a culture of recognition, reward, ambitious targets – continuous improvements in learner success rates
- Developing collaborative partnerships with schools, employers and other providers to ensure a wide access and progression routes
- Shaping a highly motivated and skilled workforce
- Focusing our business as a specialist provider of practical, vocational and work based learning
- Developing the right learning environment – clear expectations, high standards and boundaries for young people in stimulating and inspiring settings
- Ensuring sound financial management, resource deployment and environmental awareness
- Proactively supporting learners' success
- information advice & guidance (IAG) embedded within learning and employment related services

**"Our learner's success will be our greatest achievement"**

Effective IAG is essential for enabling individuals to take responsibility for their life choices and progress in learning and work. Good careers advice is critical if people are to raise their aspirations and capitalise on the opportunities available to them. ACE Training is committed to ensuring that everyone who accesses our services are supported in making informed choices about their future.

### **Our IAG Mission**

- All service users will have access to good quality information and advice around future learning and job opportunities
- Our staff will be suitably trained to deliver our services and support diverse needs.
- We will tailor our services to meet individual needs, fully embedding equality and diversity considerations
- We will ensure service users understand enough about the world of work to know what skills they need to succeed in getting and keeping a job
- We will use career and local labour market information to inform our services, ensuring our provision is relevant and supports individual progression
- Our curriculum-based learning will be linked to careers advice and guidance, ensuring our offer meets learner needs and the demands of employers
- We will advise on work experience opportunities to help explore career opportunities and expand networks

### **Success Measures**

- staff observation grades
- quality review grades
- staff qualification and skills matrix
- stakeholder feedback
- monitoring of files
- retention rates
- Success rates (achievement, job sustainability, Increased confidence to learn, explore and develop)

Quality Assurance

Policy

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